



## QUALITY POLICY

Transpataiense S.A., operating in the road freight transport sector, is committed to providing safe, efficient, and punctual logistics solutions to meet the needs of its clients and stakeholders, while striving for excellence in its services. The company is guided by the following commitments, aligned with its operational context and strategic orientation:

1. **Customer Focus:** Meet and exceed our clients' expectations by offering personalized and reliable freight transport services;
2. **Operational Safety:** Ensure the safe transport of goods with full integrity, adopting strict safety practices in operations and fleet maintenance;
3. **Punctuality and Efficiency:** Meet deadlines with speed and accuracy, optimizing routes and processes to ensure efficient delivery of cargo;
4. **Continuous Improvement:** Invest in employee training, technology, and constant review of processes, aiming to continuously improve the quality management system;
5. **Legal Compliance:** Operate in accordance with the laws, standards, and regulations applicable to the road freight transport sector;
6. **Sustainability:** Reduce the environmental impact of operations through responsible resource management and promotion of sustainable practices.

Through this policy, we reaffirm our commitment to quality, responsibility, and the development of long-lasting and trustworthy partnerships with our clients.

Pataias, April 15, 2025

The Management